

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 25th day of March'2025
C.G.No.237/2024-25/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. S.L. Anjani Kumar **Member (Technical)**
Smt. W. Vijaya Lakshmi **Member (Independent)**

Between

Sri. P. Eswaraiah, D.No. 15/14,
New SC Colony, Tadipatri Road,
Bukkarayasamudram, Anantapur Dist.

Complainant

AND

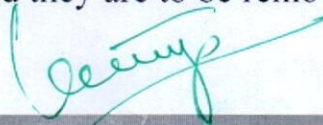
1. Superintending Engineer/O/Anantapur
2. Dy.Executive Engineer/O/Anantapur (E)
3. Executive Engineer/O/Anantapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 09.12.2024 at Anantapur stating that the service electric wires fallen on the top of his house and they are to be removed.



02. The said complaint was registered as C.G.No.237/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they tightly strung the loose hanging LT overhead conductor and advised the complainant to register an application at Mee-seva for shifting of the service wires and has to pay the estimated charges for shifting, but the complainant has not registered any application.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they tightly strung the loose hanging LT overhead conductor and advised the complainant to register an application at Mee-seva for shifting of the service wires and has to pay the estimated charges for shifting, but the complainant has not registered any application. Considering the circumstances, the complainant is advised to register an application for shifting of the service wires on which the respondents are directed to prepare estimation of the shifting charges and on payment of the shifting charges to execute the work. With the said observation, this complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.

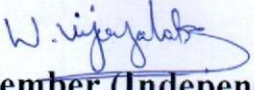


04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25th day of March'2025.


CHAIRPERSON


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

